

## **2014 Independent Living Resource Center Needs Assessment Results**

Independent Living Resource Center, Inc. (ILRC) is a non-residential, consumer controlled, not for profit organization that provides services and support for individuals with disabilities in Southern Callaway, Camden, Cole, Miller, Morgan, Moniteau and Osage Counties. ILRC works to promote greater independence and empowerment for persons with disabilities through advocacy and resources.

ILRC completes an annual Needs Assessment each January—March. Individuals with disabilities, caregivers, family members and service providers are surveyed regarding the needs of individuals with disabilities in Central Missouri. The results of these surveys assist ILRC in evaluating current programs and services, as well as, assist in planning and prioritizing for future programs and services.

The results of ILRC's 2014 Needs Assessment are below.

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### **Collection Method**

Consumers of ILRC have an opportunity to complete the Needs Assessment with the assistance of their Independent Living or Consumer Directed Services Specialist. Surveys are either mailed or hand delivered to each consumer. Surveys are also distributed to the public via email, website link, Facebook link, availability in the office and at community meetings/events. Individuals have the option to fill out the survey and return it to ILRC or complete it online via SurveyMonkey.

### **2014 Results**

During January, February and March 2014, ILRC received surveys from 164 respondents. Respondents include individuals with disabilities, family members, caregivers and professionals.

**Q1: From the list below please mark any services you believe are needed for persons with disabilities living in your community. Please place an "X" or check mark in the column that you believe best describes the service in your community.**

Answered: 161 Skipped: 3

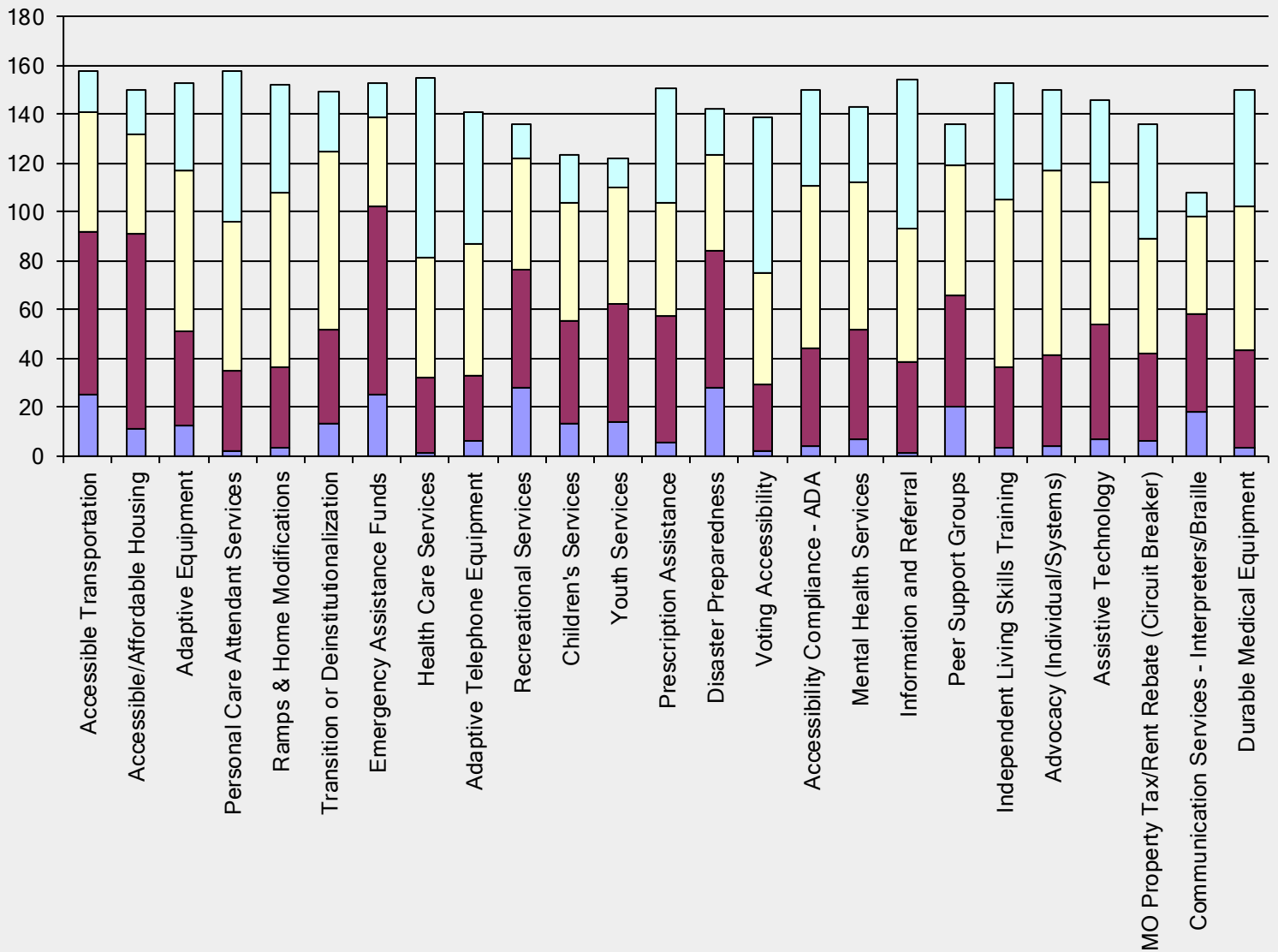
Answer Options	Widely Available	Somewhat Available	Could be Improved	Not Available At All	Response Count
Accessible Transportation	17	49	67	25	158
Accessible/Affordable Housing	18	41	80	11	150
Adaptive Equipment	36	66	39	12	153
Personal Care Attendant Services	62	61	33	2	158
Ramps & Home Modifications	44	72	33	3	152
Transition or Deinstitutionalization	24	73	39	13	149
Emergency Assistance Funds	14	37	77	25	153
Health Care Services	74	49	31	1	155
Adaptive Telephone Equipment	54	54	27	6	141
Recreational Services	14	46	48	28	136
Children's Services	19	49	42	13	123
Youth Services	12	48	48	14	122
Prescription Assistance	47	47	52	5	151
Disaster Preparedness	19	39	56	28	142
Voting Accessibility	64	46	27	2	139
Accessibility Compliance - ADA	39	67	40	4	150
Mental Health Services	31	60	45	7	143
Information and Referral	61	55	37	1	154
Peer Support Groups	17	53	46	20	136
Independent Living Skills Training	48	69	33	3	153
Advocacy (Individual/Systems)	33	76	37	4	150
Assistive Technology	34	58	47	7	146
MO Property Tax/Rent Rebate (Circuit Breaker)	47	47	36	6	136
Communication Services - Interpreters/Braille	10	40	40	18	108
Durable Medical Equipment	48	59	40	3	150

*answered question* 161

*skipped question* 3

**From the list below please mark any services you believe are needed for persons with disabilities living in your community. Please place an "X" or check mark in the column that you believe best describes the service in your community.**

Widely Available     
  Somewhat Available     
  Could be Improved     
  Not Available At All



**Are there any services, not listed above, that you believe are needed in your community?**

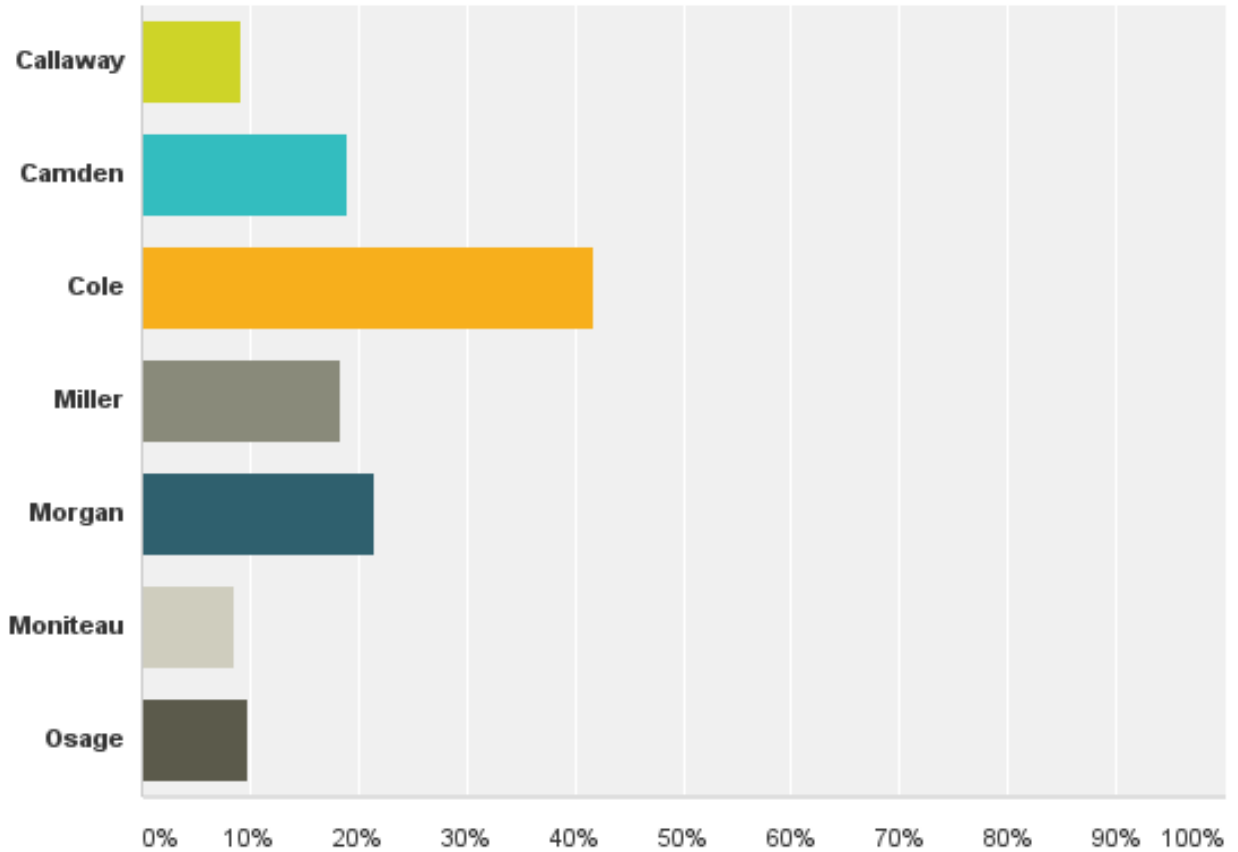
Answer Options	Response Count
	20
<i>answered question</i>	20
<i>skipped question</i>	144

**Response Text**

summer day programs for youth
services for vetrens
A community center that partners older people with younger people for a mentorship program this would make older people feel useful while providing support to younger people
ADA Compliance, Disability Parking, Narrow Isles at Walmart, Hyvee needs new scooters
ADA Compliance is seriously lacking in Jefferson City as well as transportation services, weekend or evening transportation needed.
For Pregnant women and mothers, Higher functioning population, Transition age
More housing for the disabled. My son is on a LONG waiting list
Employment Support, Transition to Adulthood Services, Support for those in College
Dental services for adults
Supported employment
Child care
No
Durable Medical Equipment repair. We must drive to Columbia for repair because no one in Jefferson City provides it.
Exercise programs for special needs, all ages, social activities for individuals that live at home
ideas to encourage families to utilize services to make them more independent
Gasoline assistance, Pet assistance
Need for transportation out in the county where bus service is not available.
Services for Deaf/Blind individuals
Training and support for parents acquiring a new disability
NO

### Q3 What County do you represent?

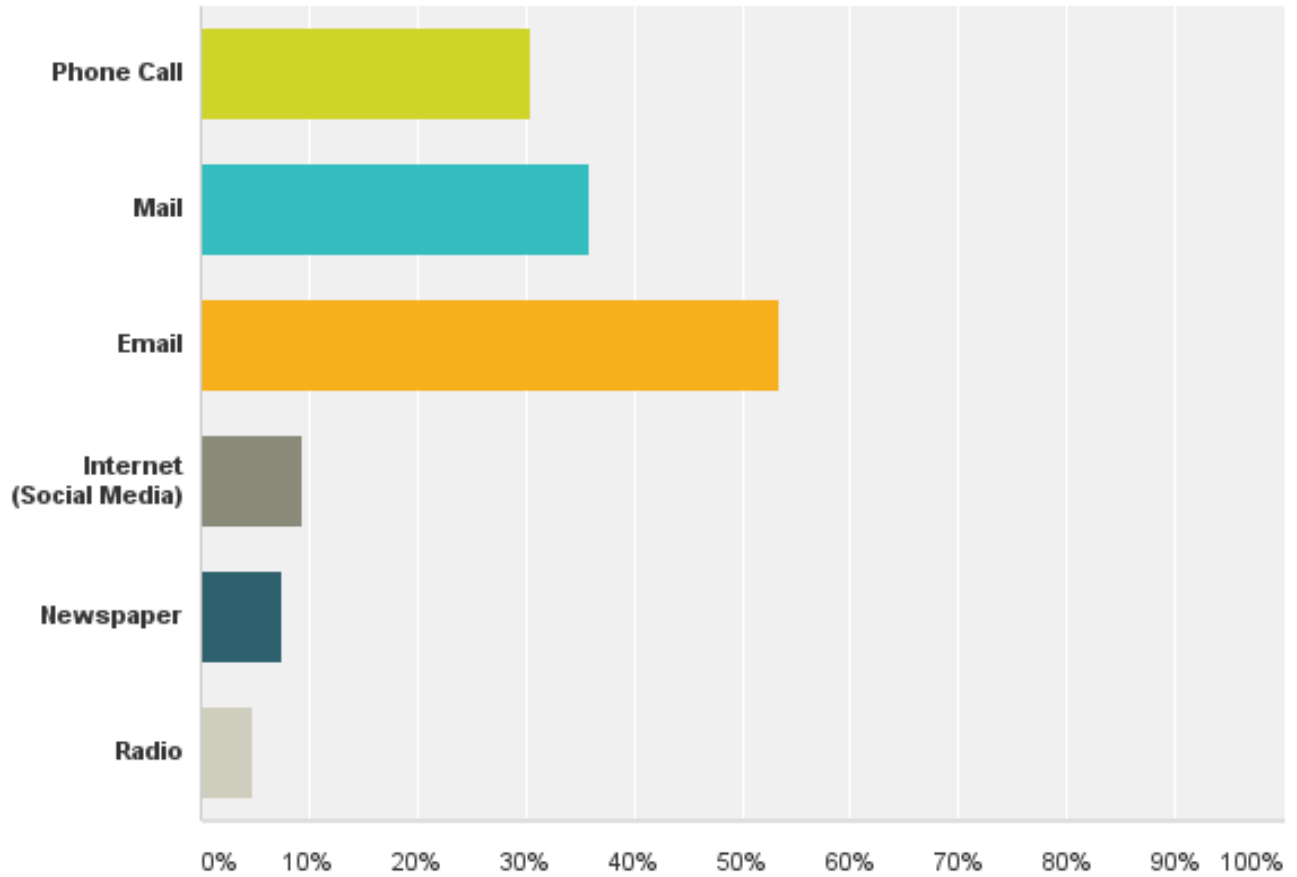
Answered: 153 Skipped: 11



What County do you represent?		
Answer Options	Response Percent	Response Count
Callaway	9.2%	14
Camden	19.0%	29
Cole	41.8%	64
Miller	18.3%	28
Morgan	21.6%	33
Moniteau	8.5%	13
Osage	9.8%	15
<i>answered question</i>		<b>153</b>
<i>skipped question</i>		<b>11</b>

## Q4 How do you prefer to receive communication regarding disability issues?

Answered: 148 Skipped: 16

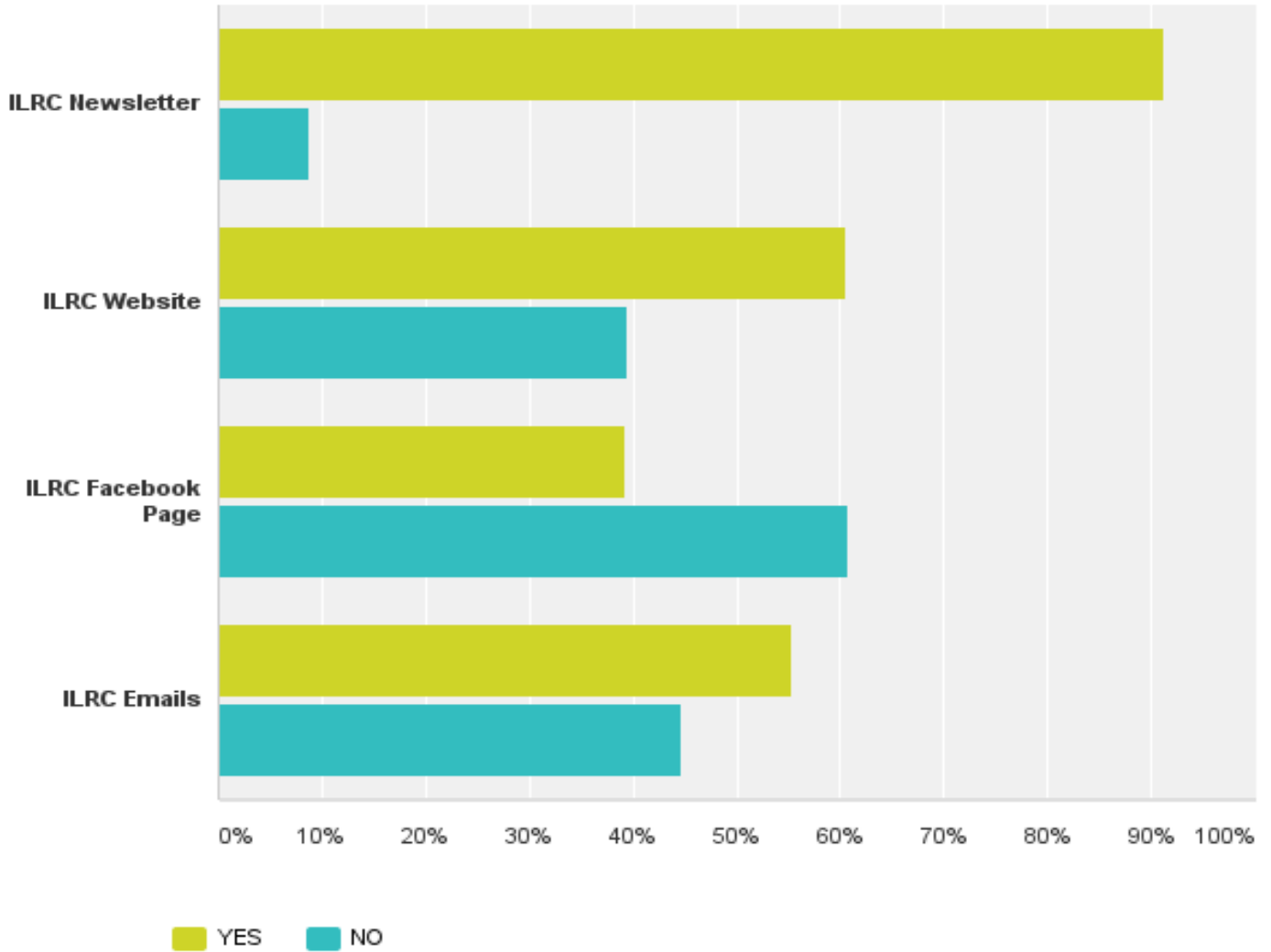


### How do you prefer to receive communication regarding disability issues?

Answer Options	Response Percent	Response Count
Phone Call	30.4%	45
Mail	35.8%	53
Email	53.4%	79
Internet (Social Media)	9.5%	14
Newspaper	7.4%	11
Radio	4.7%	7
Other (please specify)		6
<b>answered question</b>		<b>148</b>
<b>skipped question</b>		<b>16</b>

## Q5 Do you find the following useful?

Answered: 152 Skipped: 12

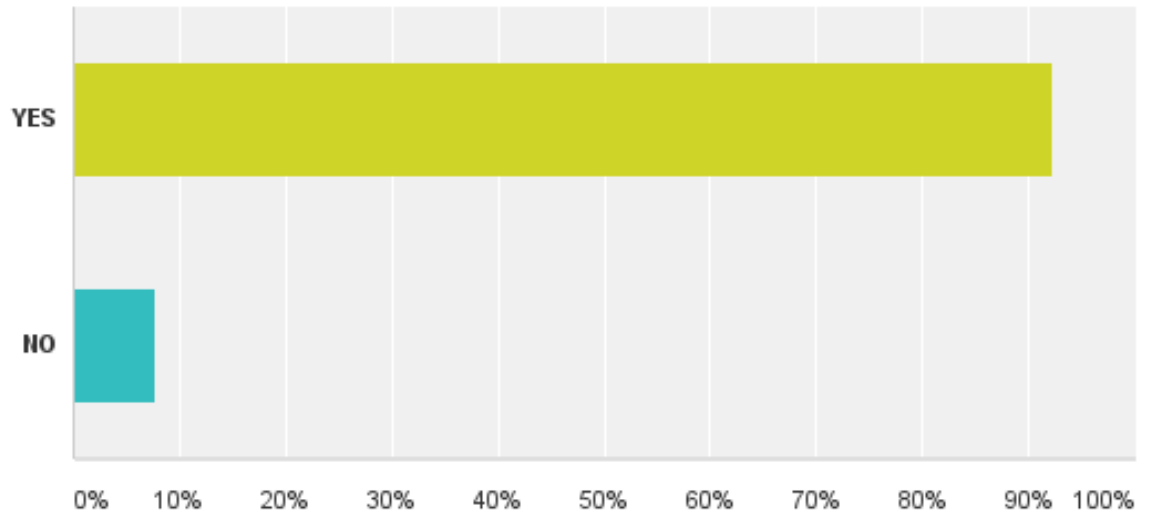


### Do you find the following useful?

Answer Options	YES	NO	Response Count
ILRC Newsletter	134	13	147
ILRC Website	80	52	132
ILRC Facebook Page	48	74	122
ILRC Emails	72	58	130
<i>answered question</i>			152
<i>skipped question</i>			12

## Q6 Are you FAMILIAR with ILRC's services and programs?

Answered: 154 Skipped: 10

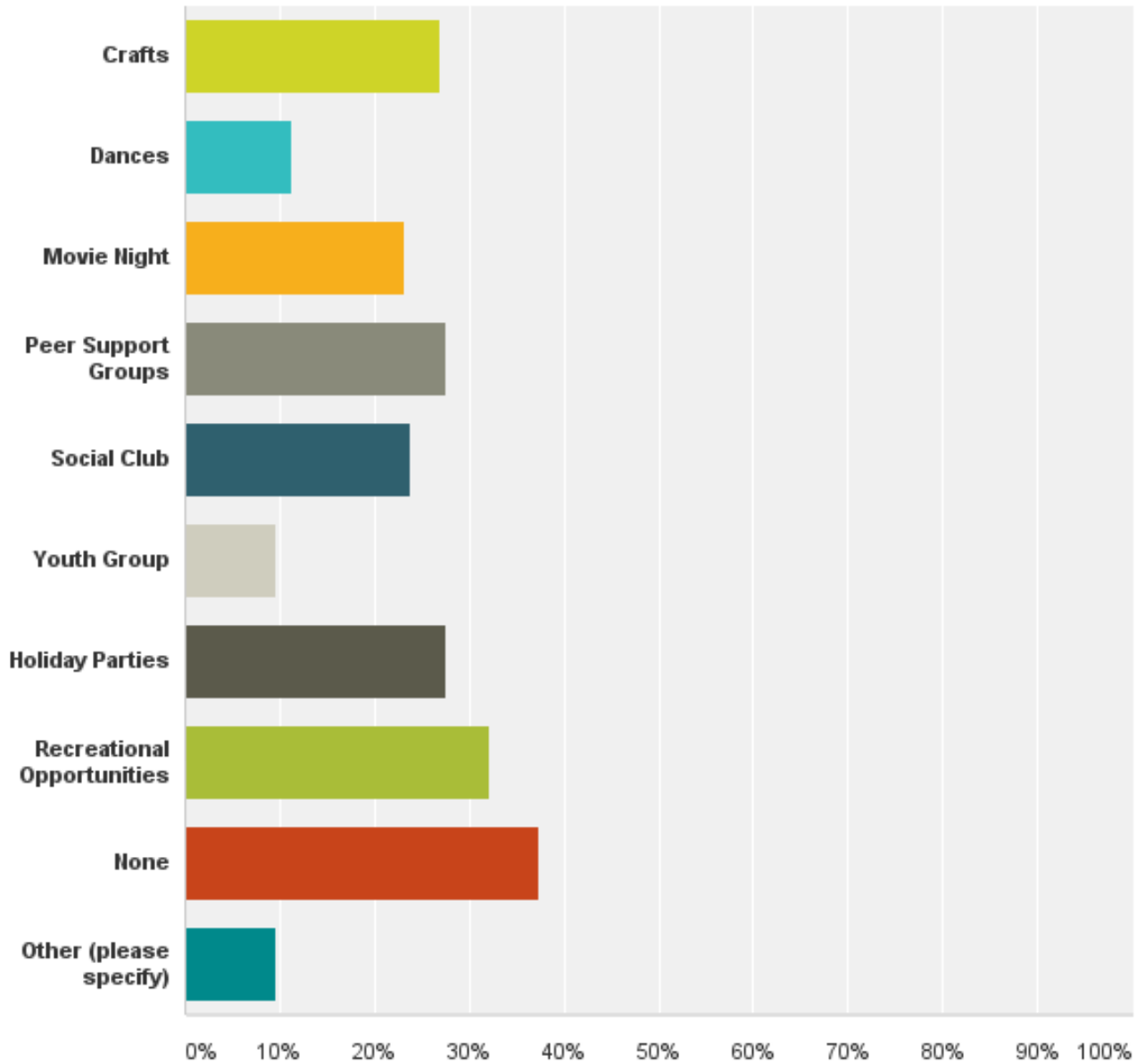


Are you FAMILIAR with ILRC's services and programs?		
Answer Options	Response Percent	Response Count
YES	92.2%	142
NO	7.8%	12
<i>answered question</i>		154
<i>skipped question</i>		10



## Q7 What types of events DO/WOULD YOU LIKE to attend sponsored by ILRC?

Answered: 134 Skipped: 30



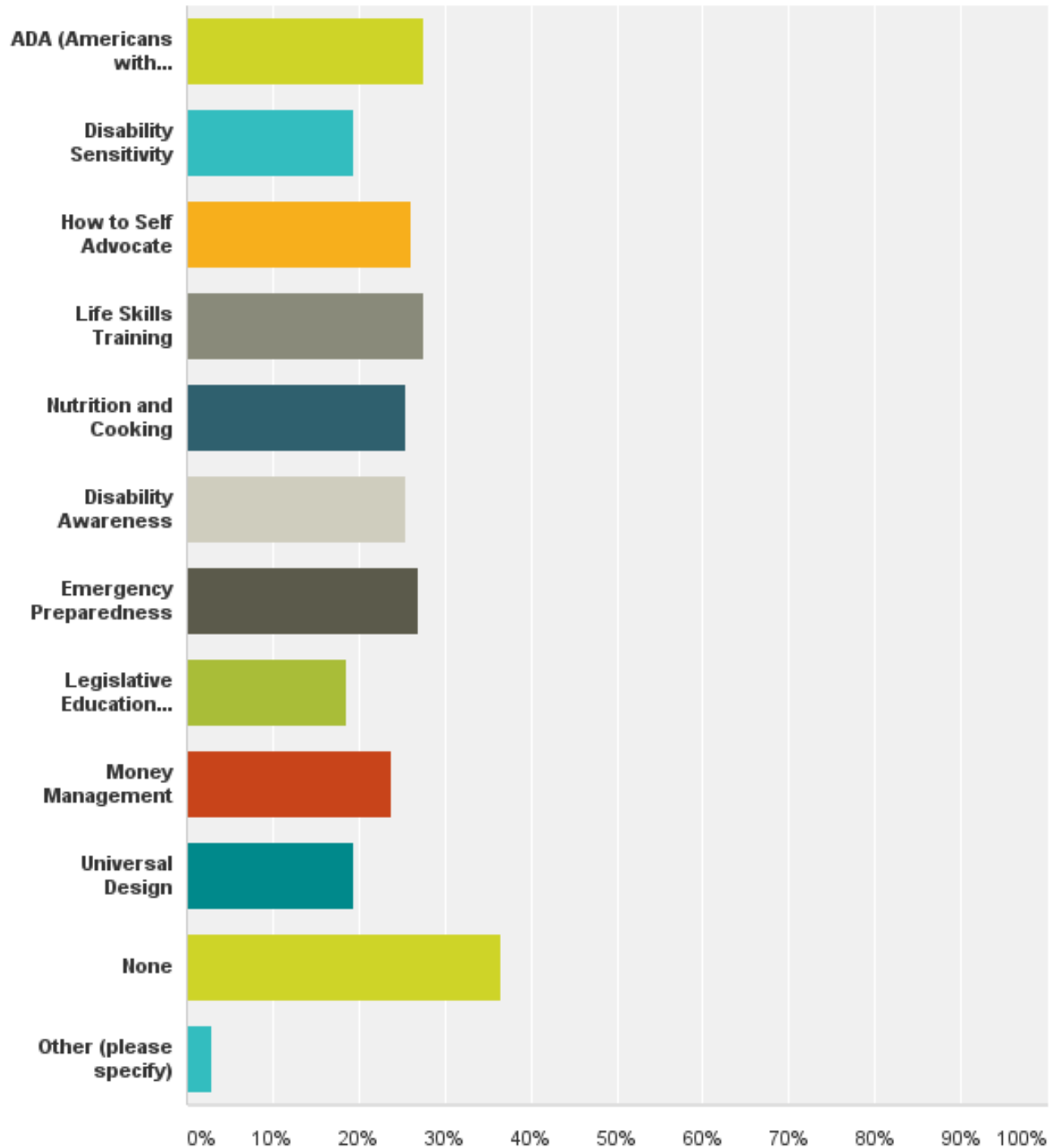
## **Q7 What types of events DO/WOULD YOU LIKE to attend sponsored by ILRC?**

### OTHER COMMENTS:

- Bingo
- Bingo
- Wheelchair accessible sports
- Health Fairs
- Opportunities to provide input and feedback for needs/issues that come to you for help and support from the population of the young adults. Become more knowledgeable in resources available.
- Have a picnic
- Training opportunities for professionals supporting those with disabilities..
- Religious
- For the disabled or others who may want to get involved?
- How to choose appropriate friends
- Independent Living Training
- Vacations
- More interactive opportunities
- Anything to assist people being helped by ILRC
  
- One individual indicated they are homebound.
  
- Two individuals indicated events should be held in Camden county or the Lake area.
  
- Fourteen individuals indicated events were too far to drive.

## Q8 What types of WORKSHOP OR TRAINING EVENTS DO/WOULD YOU LIKE to attend sponsored by ILRC?

Answered: 134 Skipped: 30



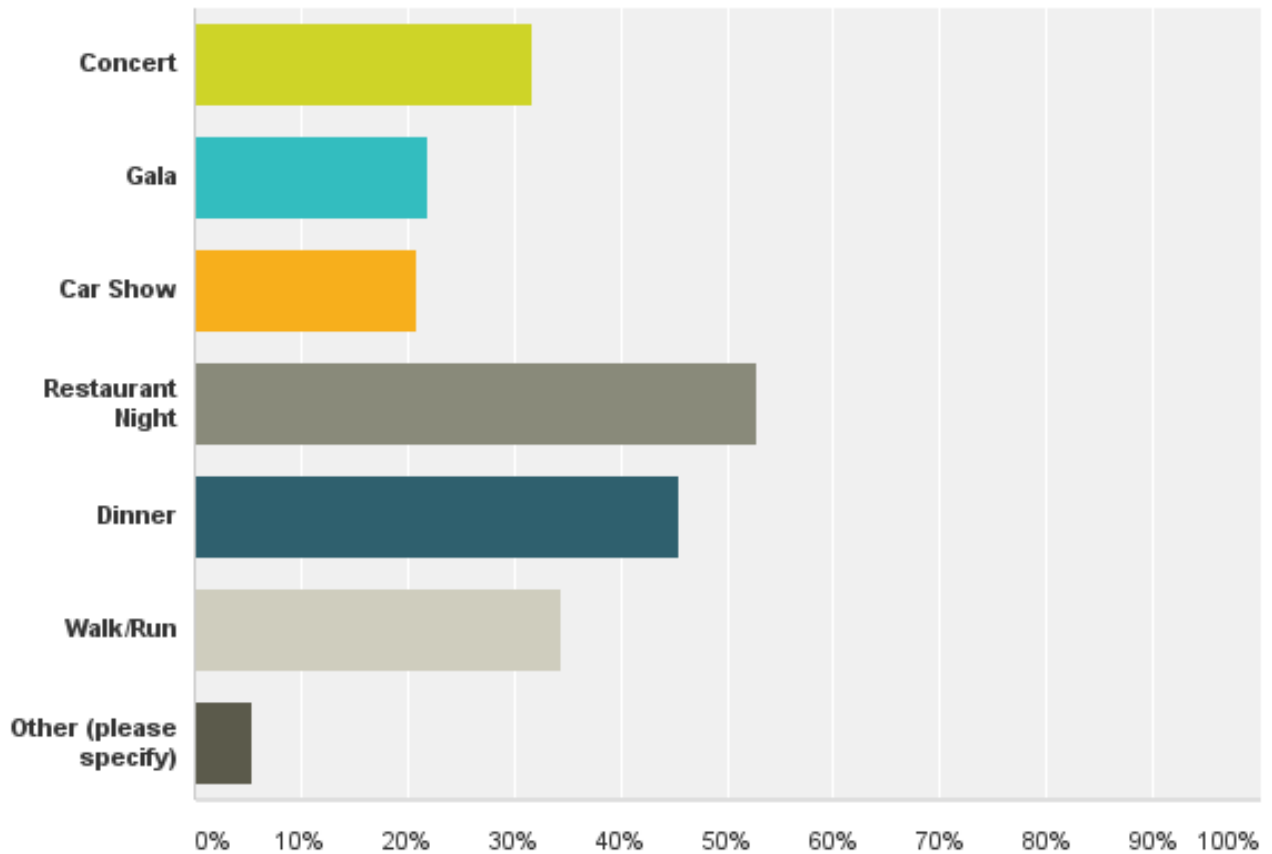
**Q8 What types of WORKSHOP OR TRAINING EVENTS DO/WOULD YOU LIKE to attend sponsored by ILRC?**

OTHER COMMENTS:

- More employment opportunities
  - First Aid Kits
  - In order to better support and assist the Transition age from Youth to Adult, addressing sexual issues. Support for pregnant mothers and young mothers.
  - Use university of Missouri Extension, they are great.
  - How will the state take care of me when my parents are gone?
  - Computers
  - Not at this time.
- 
- Nine individuals indicated events were too far.

## Q9 What FUNDRAISING EVENTS DO/WOULD YOU LIKE to attend sponsored by ILRC?

Answered: 110 Skipped: 54



### OTHER COMMENTS:

Trivia Night  
Golf  
Have a lemonade/soda/snack vendor stand  
Raffles  
No preference  
Would try to help when can

Four individuals indicated events were too far.

## **Q10 What other programs/services/events would you like to see ILRC provide?**

- Crafts Booths
- I would like activities closer to where I live. I would attend them.
- Transportation for consumers.
- Shuffle board, social days, think service coordinators should be able to help with housing including transportation.
- More accessible jobs
- More housing for disabled.
- Housing
- Transition age from youth to adult supports. Housing and education supports for 18-20 years old. Education, training and support for young mothers.
- More frequent dances on Friday nite rec.
- It's important for our organizations to work together to collaborate to serve our community.
- Supportive services to those transitioning to adulthood, supporting those looking for employment and for those who are attending college.
- Youth Transition Program, from school to work, or a post secondary education, to adult community living independently.
- Coming and talk to the schools in the community.
- Social programs
- Physical fitness/gym for the disabled
- Something closer than Jefferson City for events.
- Medicaid workshop
- Transportation for doctor appointments
- BINGO—I love to play BINGO!
- None that I can think of.
- All fine with me, no need to add.
- Vocation related skills.
- More in the Lake area.

## **Q11 ADDITIONAL COMMENTS REGARDING ILRC:**

- Services are readily available to consumers and relevant to their needs. Thanks for all you do.
- Your great to work with, very informative and helpful.
- Good service for my clients and their families! I am a special needs planning lawyer.
- You do a wonderful job.
- I think it would be beneficial for ILRC to coordinate with school districts, local SB40 board, VR, etc. to sponsor above events.
- In my previous experience in trying to talk with someone about services or consumer eligibility, et. I have not had a prompt response back and once or twice no response back. I had to initiate attempted contact.